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To: DualChoice IPAs
From: IEHP – Delegation Oversight
Date: August 6, 2026
Subject: Updated D-SNP Letter Template

Inland Empire Health Plan (IEHP) has updated the verbiage of the “**Detailed Explanation of Non-Coverage**” Template to align with regulatory requirements. The letter template is available in all threshold languages – English, Spanish, Chinese, and Vietnamese:

D-SNP Letter Templates

- Detailed Explanation of Non-Coverage

The letter template mentioned can be found at the following location:

www.providerservices.iehp.org > Resources > Resources for Providers > Forms > D-SNP Letter Templates or [click here](#).

For questions, please contact Jessica Gonzalez, Delegation Oversight Manager, at gonzalez-j6@iehp.org or the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347, or email ProviderServices@iehp.org.

All IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices